

REDACTED

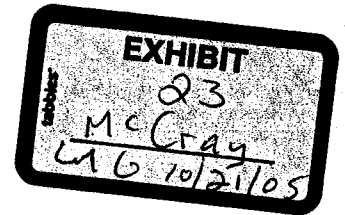
-----Original Message-----

**From:** McCray, Dre  
**Sent:** Wednesday, November 13, 2002 2:15 PM  
**To:** Gill, Franciene  
**Subject:** RE: training in Brockton

Did you detect a tone?

Dre McCray SPHR  
Division HR Manager  
H&R Block  
Northeast Divisional Office  
31 Schoosett St.  
Pembroke, MA 02359

781-826-0111 x 247  
781-829-9716 Fax  
dmccray@hrblock.com



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-----Original Message-----

**From:** Gill, Franciene  
**Sent:** Wednesday, November 13, 2002 3:13 PM  
**To:** McCray, Dre  
**Subject:** RE: training

I will presume that you hit the "send" button before you read the tone on this e-mail to your managing director.

-----Original Message-----

**From:** McCray, Dre  
**Sent:** Wednesday, November 13, 2002 1:49 PM  
**To:** Murphy, Linda (VP)  
**Subject:** RE: training

Linda,

The DM's do not know what they are talking about. I am actually suprised that you sent this email since I called you from the B2 office at 9:20 am. I arrived at B2 at 9am the training was scheduled to begin at 10am. Three associates were waiting in their cars when I arrived and I had to wait until someone opened the office also.

Hopefully in the future the DM's will gather their facts prior to jumping to conclusions.

Thanks,

Dre McCray SPHR  
Division HR Manager  
H&R Block  
Northeast Divisional Office

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-----Original Message-----

**From:** Murphy, Linda (VP)  
**Sent:** Wednesday, November 13, 2002 1:17 PM  
**To:** McCray, Dre  
**Subject:** training

DMs have called and emailed here this morning that DEAs at the Brockton training were very upset that you were late and they had to stand in the rain waiting for someone to arrive. You need to arrive at training 30 minutes before the start time.

*Linda Murphy  
Vice President  
Managing Director  
Division 50*